

APPENDIX COORDINATED HOT CUT (CHC)

TABLE OF CONTENTS

1. INTRODUCTION	3
2. CHC SERVICE DESCRIPTION.....	3
3. CHC PRICING	3

APPENDIX COORDINATED HOT CUT (CHC)

1. INTRODUCTION

This Appendix sets forth terms and conditions for Coordinated Hot Cut (CHC) provided by the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) and CLEC.

- 1.1 **SBC Communications Inc. (SBC)** means the holding company which directly or indirectly owns the following ILECs: Illinois Bell Telephone Company d/b/a SBC Illinois, Indiana Bell Telephone Company Incorporated d/b/a SBC Indiana, Michigan Bell Telephone Company d/b/a SBC Michigan, Nevada Bell Telephone Company d/b/a SBC Nevada, The Ohio Bell Telephone Company d/b/a SBC Ohio, Pacific Bell Telephone Company d/b/a SBC California, The Southern New England Telephone Company d/b/a SBC Connecticut, Southwestern Bell Telephone, L.P. d/b/a SBC Arkansas, SBC Kansas, SBC Missouri, SBC Oklahoma and/or SBC Texas and/or Wisconsin Bell, Inc. d/b/a SBC Wisconsin.
- 1.2 **SBC WISCONSIN** - As used herein, **SBC WISCONSIN** means Wisconsin Bell, Inc. d/b/a SBC Wisconsin, the applicable SBC-owned ILEC doing business in Wisconsin.
- 1.3 **“Conversion of Service”** is defined as the matching of the disconnect of one telecommunications product or service with the installation of another telecommunications product or service.
- 1.4 **“Designated Installation”** is defined as an installation of service occurring at a specific time of day as specified by CLEC.

2. CHC SERVICE DESCRIPTION

- 2.1 Coordinated Hot Cut (CHC) Service is an optional manual service offering that permits CLEC to request a designated installation and/or conversion of service during, or after, normal business hours.
- 2.2 CLEC will initiate the beginning of a CHC by contacting the appropriate coordination center. This special request enables CLEC to schedule and coordinate particular provisioning requirements with the **SBC WISCONSIN**.
- 2.3 **SBC WISCONSIN** may limit the number of service orders that can be coordinated based on workload and resources available. SBC shall approve CHC requests on a non-discriminatory basis, by requesting carrier, and on a first come, first served basis.
- 2.4 The **SBC WISCONSIN** reserves the right to suspend the availability of CHC Service during unanticipated heavy workload/activity periods. Heavy workload includes any unanticipated volume of work that impacts the **SBC WISCONSIN**'s ability to provide its baseline service. Where time permits, the **SBC WISCONSIN** will make every effort to notify CLEC when such unanticipated activities occur.

3. CHC PRICING

- 3.1 CHC is a time sensitive labor operation. Total charges are determined by a number of factors including the volume of lines, day of the week, and the time of day requested for the cut over.
- 3.2 When CLEC orders CHC service, **SBC WISCONSIN** shall charge and CLEC agrees to pay for CHC service at the “additional labor” or “Time and Material” rates set forth in the following applicable Tariffs or Appendix Pricing, Schedule of Prices:
 - 3.2.1 **SBC WISCONSIN** - FCC No. 2 Access Services Tariff, Section 13.2.6 (c)¹
- 3.3 In the event the **SBC WISCONSIN** fails to meet a CHC Service commitment for reasons within the control of **SBC WISCONSIN**, SBC will not charge CLEC a CHC Service charge. However, in the event SBC misses a CHC Service commitment due to CLEC, its agent or end user reasons, the Coordinated Hot Cut (CHC) Service

¹ **SBC WISCONSIN** will not charge the additional labor rate in Wisconsin until the effective non-recurring docket: WI - 6720-TI-120, are superseded by that state's commission order approving new non-recurring UNE rates.

charge will still apply. For example, if CLEC requests any change to an order with CHC Service including, but not limited to, SBC WISCONSIN's inability to gain access to CLEC's end user's premises, or CLEC/end user is not ready to proceed with the order, the CHC charge will apply and SBC WISCONSIN is no longer obligated to ensure a CHC is on that order.